Rockwell Automation

*Updated Aug 2026*

Dear Valued Customers,

We would like to inform you that Rockwell Automation will update the standard shipment configuration of selected controllers effective October 1, 2026.

**Change to Standard Shipment Configuration**

Please note that, beginning October 1, 2026, applicable controller products with the manufacturing date after this date will no longer include an SD/µSD memory card as a standard component in the product package.

This change applies to the following controller families:

- **1756 ControlLogix® / GuardLogix® 5570 Controllers**
- **1756 ControlLogix® / GuardLogix® 5580 Controllers**
- **1756 ControlLogix® 5590 Controllers**
- **1769 CompactLogix® 5370 Controllers**
- **5069 CompactLogix® GuardLogix® 5380 Controllers**

*(Please refer to future product-specific notifications for detailed catalog number applicability, where required.)*

**Unchanged Product Functionality and Support**

Controller functionality and performance remain unchanged, and all controllers continue to support SD/µSD memory card functionality. Customers must purchase Rockwell Automation SD/µSD memory card kits through standard ordering channels. Rockwell Automation memory cards are characterized and qualified specifically for use with Logix controllers. Each card is tested and validated against the controller platform for compatibility, data integrity, temperature, shock/vibration and corrosion performance, and industrial certifications. Third-party or commercial-grade memory cards are not tested, not characterized, and not supported for use with Logix controllers. Use of third-party memory cards can result in data corruption or loss of recovery capability and not supported for use with Logix controllers.

To maintain full product performance and supportability, order a Rockwell Automation memory card kit available in standard and XT versions for every controller deployed. For applications specifying XT / hardened products, the XT-rated card must be used to maintain the environmental rating of the system.

For users who require application back up, data storage and/or enhanced diagnostic coverage a Rockwell Automation memory card should remain installed in the controller at all times.

**Effective Date**

Current configuration available through: September 30, 2026
New configuration effective: October 1, 2026

**Recommended Actions**

To support a smooth transition, we kindly encourage customers to:

1) Review current controller specifications and procurement requirements.
2) Determine whether SD/µSD memory cards are required for future deployments.

3) Update purchasing spare parts planning accordingly.
4) Please contact your local Rockwell Automation representative if you would like assistance identifying the appropriate SD/µSD memory card accessory for your application.

Rockwell Automation remains committed to providing flexible, high-value solutions that meet the evolving needs of our customers. We sincerely appreciate your understanding and continued partnership.

Sincerely,

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| Controller Family | Supported SD Card Catalog Number(s)* |
|---|---|
| ControlLogix® / GuardLogix® 5570 | 1784-SD1 (1 GB), 1784-SD2 (2 GB), |
| ControlLogix® / GuardLogix® 5580 | 1784-SD4, 1784-SD4XT (4 GB) |
| ControlLogix® 5590 | 1784-MSD8 (8 GB), 1784-MSD8XT (8 GB) |
| CompactLogix® 5370 | 1784-SD1 (1 GB), 1784-SD2 (2 GB) |
| CompactLogix® GuardLogix® 5380 | 1784-SD4 (4 GB) |
| CompactLogix® 5390 | 1784-MSD8 (8 GB), 1784-MSD8XT (8 GB) |