

Industrial Repair Services

Global Repair Capabilities on a Full Range of Industrial Automation Brands and Products

Benefits

- **Repair Savings:** Decrease service costs by increasing the mean time between failure (MTBF) by using OEM-specified components (when available)
- **Faster Recovery:** Minimize downtime with our equipment exchange program
- **Extend Product Lifespan:** Repair obsolete or hard to find replacement products for increased dependability
- **Detailed Testing:** Trend analysis on parts can predict component failures and enhance product reliability
- **Repair Avoidance:** Component-level cleaning disinfests the unit, improves functionality and mean time between repairs
- **Quality:** Repaired equipment is protected by a 12-month warranty covering the entire unit, not just the repaired components

Features

- **Single Source Capability:** Reduce procurement administration through vendor consolidation
- **Emergency Repair and Support:** Reduce downtime with our 24x7 support capability
- **Environmental Responsibility:** Facilities are ISO 14001 certified to comply with worldwide environmental standards



We provide high-quality repair services for all of your electrical, electronic, mechanical and servo products – over 200,000 items from 7,000 plus manufacturers.

Quality Repairs, Extensive Capabilities

Quality repairs are crucial to the long-term health and viability of your automation equipment – and ultimately, your productivity level. As the original equipment manufacturer of Allen-Bradley® products, quality has been integrated into every step of our repair process. Our efficient process minimizes handling time when repairing thousands of types and brands of electrical, electronic, mechanical and servo products.

Our repair technicians work quickly to repair your equipment, using replacement parts that meet – or even exceed – the original design specifications. Every unit follows a stringent process to deliver high-quality repairs in our ISO 9001-certified facilities. Our experienced professionals will make sure your equipment is returned to you as quickly as possible, so you can get your operation back up and running.

How We Diagnose Problems:

▶	Your equipment is thoroughly cleaned to remove all contamination
▶	Diagnostic tests are used to locate any inoperative components
▶	Functional testing performed on designated platforms
▶	Circuit analysis isolates marginal components
▶	Inoperative as well as marginal components are replaced to support long-term performance of the unit
▶	State-of-the-art equipment verifies total circuit board quality
▶	Circuit boards are coded and tagged
▶	Handling, packaging and shipping are performed in a static-free environment

LISTEN.
THINK.
SOLVE.®

The Quality You Expect from an OEM, with a 12-Month Warranty on the Entire Unit



Reliability

Each component is reviewed, inspected and undergoes trend analysis. Inoperative and aged components are replaced to increase MTBF.

Obsolete/Irreplaceable Components

Damaged components that cannot be replaced are repaired to extend product life.



Comprehensive Warranty

All equipment repaired by Rockwell Automation receives a minimum 12-month warranty on the entire unit; not only the repaired components.

Cleaning

Products are disassembled and go through environmentally friendly cleaning and decontaminating processes to increase product performance.



Testing

Dedicated functional test platforms allow for comprehensive testing. Flexible testing platforms are established as needed to help minimize repair costs.

Single Source for Repairs

We are a trusted provider for all your repair needs, including exchange, parts management, renewal parts and support services.

Examples of Manufacturers We Support

AC/DC Drives

ABB
Baldor
Boston Gear
Control Techniques
Cutler Hammer
Danfoss
Emerson
Eurotherm
Gefran
General Electric
Indramat
Klockner-Moeller
Lenze
SEW-Eurodrive
Siemens
Toshiba
U.S. Motors
Vacon
Westinghouse

Programmable Logic Controllers

AEG
Cutler Hammer
General Electric
GE Fanuc
Giddings & Lewis
Honeywell
Klockner-Moeller
Mitsubishi
Modicon
Omron
Schneider
Siemens
Telemecanique
Texas Instruments
Toshiba
Westinghouse
Yaskawa

Servo Motors and Drives

Advanced Motion
Atlas
Baldor
Bosch
Baumuller
Compumotor
Control Techniques
Emerson
Fanuc
General Electric
Indramat
Industrial Drives
Kollmorgen
Lenze
Mitsubishi
Pacific Scientific
Siemens
Westamp

Robots and Controllers

ABB
Adept
Dengensha ADC
Fanuc
Kawasaki
Kuka
Motoman
Nachi
Rimrock
Robotron
Square D
Staubli
Trallfa

Distributed Control Systems

Bailey Robotics
Foxboro
Honeywell

... and many more.

For a Free Repair Quote or More Information

Visit our **Industrial Repair Services** page on RockwellAutomation.com or contact your local authorized Allen-Bradley distributor or Rockwell Automation sales office.

Services may vary by region.

Allen-Bradley, LISTEN. THINK. SOLVE., Rockwell Automation and Rockwell Software are trademarks of Rockwell Automation, Inc. Trademarks not belonging to Rockwell Automation are property of their respective companies.

www.rockwellautomation.com

Power, Control and Information Solutions Headquarters

Americas: Rockwell Automation, 1201 South Second Street, Milwaukee, WI 53204-2496 USA, Tel: (1) 414.382.2000, Fax: (1) 414.382.4444

Europe/Middle East/Africa: Rockwell Automation NV, Pegasus Park, De Kleetlaan 12a, 1831 Diegem, Belgium, Tel: (32) 2 663 0600, Fax: (32) 2 663 0640

Asia Pacific: Rockwell Automation, Level 14, Core F, Cyberport 3, 100 Cyberport Road, Hong Kong, Tel: (852) 2887 4788, Fax: (852) 2508 1846